



The Rohrbach Library STUDENT BRIEF

Volume 2—Issue 2 Spring 2010

Library Hours

Sunday:

2:00 p.m. – midnight

Monday-Thursday:

7:45 a.m.-midnight

Friday:

7:45 a.m.-5:00 p.m.

Saturday:

9:00 a.m.-5:00 p.m.

Exceptions can be found on the bulletin board outside the library or by calling 610-683-4481.

Library Website:

<http://www.kutztown.edu/library>

Library Blog:

<http://rohrbachlibrary.wordpress.com>

Facebook Pages:

“Kutztown University Rohrbach Library” (our group page)

“Rohrbach Library”

Twitter:

<http://twitter.com/rohrbachlibrary>

<http://twitter.com/elusiveseacow>

Paying Library Fees and Fines

As of February 9, 2010, the **only** way to pay library fines and fees is with BEARBUCKS. Also, the Information Commons Desk no longer makes change. The CHANGE machine located near the photocopiers in the IC Computer Lab on the first floor will remain available. This policy change does not apply to fines and fees from the Audiovisual Center. For more information, please stop by the Information Commons Desk.

Bulletin Boards feature Databases and Reference Titles

By Megan Campbell—Library PR Intern

This semester, the Library is using two bulletin boards in the Information Commons to feature different databases and reference items each week. The boards are accompanied by the Library’s blog.

We’re Still Listening!

LibQUAL was just one way to share your thoughts about the Library. The Rohrbach Library is always interested in hearing from patrons. Giving your feedback helps us to be truly dedicated to your success at KU.

Join one of our focus groups or join us on Facebook, the Library Web site, and our blog to find out more information and share your thoughts.

New Information Commons Page —

By Bruce Jensen, Librarian

When you log on to the library computers, you now see the new Information Commons Web page. This page is a research portal for students working on course assignments. There is still a link to the Library home page at the top of the IC page for those who need it.

The INFOCOMMONS page has the following features:

- A search box where you can search the library catalog and databases simultaneously.
- Tabs at the top of the page that link you to our new mobile phone service and to our LibGuides for subjects and courses.
- A link to the Library’s Voices and Choices Center, which regularly offers exhibits and events.
- A Featured Database section so you can learn about the one of our databases.
- At the bottom of the page are links to all Library services, the Library Tech Support Desk, Interlibrary Loan, PC availability in the labs, and our 24/7 Research Help Desk.

THANK YOU!

Thanks to everyone who participated in our LibQUAL survey last semester. And congratulations to our 50 drawing winners! The list of winners can be found on our blog.

Rohrbach Library's Reference Services

By Megan Campbell—Library PR Intern

Many students are not aware of how many ways they can get librarian assistance at the Library. Six services that help students with anything from providing quick answers to reference questions to working closely with a librarian in preparation for an upcoming research paper are highlighted below.

- **Research Help Desk.** The Research Help Desk is located near the Information Commons Desk and Tech Support Desk on the first floor. A librarian is available at this desk during the following hours: Mon.-Thurs. 8a-10p, Friday 8a-5p, Saturday 9a-5p, and Sunday 12p-10p.
- **Call the Research Help Desk.** The number is 610-683-4165.
- **Make an appointment with a librarian.** Call 610-683-4165 to schedule an individual appointment.
- **Ask Here PA.** Access this instant messaging service via the Library Web site. Under "Research Help," click "Reference Chat" and it will bring you to a site to enter a screen name, email address, and a full question. This is a 24/7 international service in which a librarian will answer your question in 15 minutes or less.
- **Text a librarian.** Rohrbach Library is one of the 70+ academic and public libraries across the country participating in a beta service where librarians are on call to answer any of your reference questions (M-F 9a.m. – Saturdays 10a.m.-6p.m.) in the InfoQuest cooperative. Send questions to 309-222-7740 and don't forget to begin your questions with the shortcode, KRL. The service itself is free of charge, although standard text

Tech Tips 101

By David J. Reimer, Sr.—Rohrbach Library Technical Support

Download YouTube Videos

Check out <http://www.keepvid.com>. KeepVid is the best place on the Web to download and save any video from Youtube, Dailymotion, Metacafe, and more! KeepVid is free, and you don't have to register with the site. Simply paste the URL of the video you want to download in the "Enter URL Here" box and click "Download." It's that easy. Most videos are MP4, but there are a few FLV videos. Be sure to check the video after you download it to make sure it works. So the next time you want to use a YouTube video in a PowerPoint presentation, remember KeepVid. It's simple, easy, and fast!

Convert Files

If you haven't seen it yet, check out www.media-convert.com. Media-Convert is the best place on the web to convert movie, sound, ringtone, image, document (including OpenOffice), presentation and spreadsheet files to any other format. Media-Convert is free, there's no software to download and you don't even have to register with the site. All you need is your favorite Internet browser and a file to convert.

To convert a file located on your computer, click "Browse" and choose the file. Media-Convert should automatically detect the input format type; however, if auto detection fails, select your input format type. Then select the output format type, and click "OK." In less than a minute, your file is ready to open and download.

messaging rates do apply.

- **Email a librarian.** Go to the Library Web site, and under "Research Help," click "Ask a Librarian." Questions submitted during weekdays should be answered within 24 hours, but questions sent on Saturday or Sunday may not be answered until the following Tuesday.

Children's Literature—

By Karen Wanamaker, Education Librarian

The children's literature collection ("Library Science Collection") is together in one location on the ground level. The final move was made during the first week of the spring semester when the biographies were moved to the shelves on the side wall.

ILLiad—New Borrowing System to Meet Your Research Needs

By Christina Steffy—Graduate Assistant

Rohrbach Library recently implemented ILLiad, a new borrowing system. To access ILLiad, visit www.kutztown.edu/library and click on "Borrowing Books from Other Libraries." Then click on "Book Request Form." This takes you to the ILLiad homepage where you can log in or create a new account to request books, articles, book chapters, and other materials.

*"Our library has the most effective search engines yet invented — librarians."
— Harriet Frank, Jr.*