



# Research Help at the Rohrbach Library

For more information about library services  
call (610) 683-4480 or visit <http://www.kutztown.edu/library/>

## Feeling the need to ask a librarian?

The Rohrbach Library provides several ways for students to get research assistance from professional librarians. These services help students with anything from providing quick answers to reference questions to working closely with a librarian to prepare for an upcoming research paper. The services are summarized below:

- **Visit the Research Help Desk.** The Research Help Desk is located near the Information Commons Desk and the Tech Support Desk on the first floor. A librarian is available at this desk during the following hours: Sunday 2p.m.-8p.m.; M-Th 9a.m.-8p.m.; Friday 9a.m.-4p.m.
- **Call the Research Help Desk.** Call the librarian on duty at the desk: 610-683-4165.
- **Make an appointment with a librarian.** Call 610-683-4165 to schedule an individual appointment for more in-depth research assistance or contact your favorite librarian.
- **Use Ask Here PA.** This is a 24/7 service in which librarians internationally can answer your questions. Access this instant messaging service through the Library website. Click on the logo for "Ask Here PA-Connect to a Librarian" located near the bottom center of the main page. This will take you to a site to enter a screen name, email address, and a full question.
- **Text a librarian.** Text your questions to (610) 915-8812. The service itself is free of charge, although standard text messaging rates do apply.
- **E-mail a librarian.** When classes are in session, you e-mail your question to the librarians by typing it in at the top of the FAQ page on the Library's website.
- **Check out FAQ page.** Many common questions can be answered by looking at the previously answered questions on the Rohrbach Library's FAQ page.