

## Annual Report of the University Traffic Bureau 2014- 2015

### Charge of the Committee:

- advises Administrative Council on all proposals, policies, and regulations pertaining to parking and traffic control on the Kutztown University campus
- serves as an appellate body to hear and adjudicate violation of campus traffic and parking regulations
- provides current information to the university community with regard to traffic and parking regulations

### Committee Membership:

- Anne Reel (Chair)
- Terry Sitler (Professional Staff)+
- Robert W. Smith (APSCUF Faculty)+
- Padraig McLoughlin (Faculty-at-Large)+
- Cheryl Faust (AFSCME staff)+
- Lisa Seidler (Resident student)\*
- Juan Rodriguez (Commuter Student)\*
- vacant (Commuter student)\*
- Sarah Sepkowski (Graduate student)\*

\*two-year terms; +three-year terms

### Meetings:

- Bi-weekly meetings held on Thursdays at 11am. (9 in fall 2014; 7 in spring 2015.)

### Statistics:

	Fall 2012		Spring 2013		Fall 2013		Spring 2014		Fall 2014		Spring 2015	
Total Appeals Considered	1,174	100%	542	100%	632	100%	475	100%	644	100%	370	100%
Denied	698	59%	320	59%	389	62%	296	62%	403	63%	244	66%
Fines Reduced	6	1%	8	1%	0	0%	6	1%	7	1%	7	2%
Excused	323	28%	113	21%	224	35%	155	33%	203	31%	101	27%
Denied (7-day rule)	66	5%	51	9%	0	0%	6	1%	12	2%	4	1%
Visitor	81	7%	50	9%	19	3%	15	3%	19	3%	14	4%
Appeal Types	1,174	100%	542	100%	632	100%	475	100%	644	100%	370	100%
Written (non-visitors)	66	6%	51	9%	85	13%	54	10%	41	6%	59	16%
Written (visitors)	81	7%	50	9%	19	3%	15	3%	18	3%	28	8%
Electronic submission	979	83%	399	74%	497	79%	445	82%	585	91%	283	76%
In-person	48	--	42	--	31	--	28	--	35	--	25	--
Upgraded Permits (FAIR to RES)	74	---	124	---	83	---	174	---	147	100%	72	100%

### Year in Review:

- During the fall semester, payments of tickets were not passed from PeopleSoft into Flex, KU's parking management system. Early in 2015, a solution to this problem was implemented which allowed two-way communication of payments and charges. This accomplished the following:
  1. Provided students with "one-stop shopping" for their records, including parking debt and payments.

2. Provided students access to view all parking information through their myKU account in (almost) real time, allowing them to view parking tickets earned via their account and pay the outstanding debt before they incurred late charges.
  3. Earlier detection of frequent offenders increased the number of vehicles immobilized by 310% (87 vehicles during the spring 2015 semester). This resulted in quicker payment of debts to the institution and allowed Public Safety to "catch" frequent offenders before they accumulated hundreds of dollars in debt.
- The minimum number of credits that must be completed by a student to have "preferred" (i.e., south campus for resident students and in increased number of choice parking lots for commuter students) parking was reduced, resulting in a lesser number of vehicles which had to be upgraded.
  - UTB continued to experience the ongoing problem of filling all student vacancies on the board and keeping them filled throughout the year.
  - Common reasons to appeal tickets:
    - ❖ Students with Fairgrounds decals parking on the south side of campus
    - ❖ The wind must have blown the [temporary] permit off my dashboard."
    - ❖ "I wasn't parked there."
    - ❖ "The sign said: 'Reserved 24 hours.' I was only parked there for 16 hours."



**Public Safety and Police Services**

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Anne K. Reel | Associate Director